

COOKIE POLICY

Last updated: 08th of January 2019

Solve.Care Foundation OÜ, a company incorporated and acting under the law of Estonia, having its registered office at Narva mnt 5, Tallinn 10117, Estonia (“**Solve.Care**”) and its affiliates (collectively, the “**Solve.Care Group**” or “**we**” or “**us**” or “**our**”) have introduced this Cookie Policy (“**Policy**”). For a prior version of our Cookie Policy, please see [here](#).

1. INTRODUCTION

This Cookie Policy (“**Policy**”) explains what cookies are and how we use them. You should read this Policy so you can understand what type of cookies we use, the information we collect using cookies and how that information is used. For further information on how we use, store and keep your personal data secure, see our [Privacy Policy](#).

This Policy also tells you what your rights are in relation to the personal data you give to us. If you have any questions about this Cookie Policy please contact us by using the details set out in Section 7 below.

2. WHAT IS A COOKIE FILE?

Cookies are small text files stored on your computer that allow websites to “recognize” you and remember your preferences. When you visit the website for the first time, you usually provide certain information, such as your name and your preferred language. This information is entered into the cookie file and stored on your computer. The next time you visit the same website, your browser uses this information in order to customize the website to fit your individual preferences.

3. WHAT ARE THE COOKIE FILES USED FOR?

In our Service, we use cookie files for a variety of purposes in order to:

- (i) remember the language you speak and the country you reside in;
- (ii) help you log in again when you visit the Service again;
- (iii) help our engineers improve the Service based on an understanding of how people find us, and what devices they use;
- (iv) evaluate the effectiveness of Services, based on understanding of whether you continued to use the Service after placing an order.

4. WHAT COOKIE FILES CAN BE USED AND WHAT ARE THEY USED FOR?

We can use the following cookie files:

Technical cookies: cookie files that allow you to use our Service and its functions. Without these files, our website and Service will not be able to operate as efficiently as you would like, and we may not be able to provide certain basic functions and capabilities of our Website. They also allow us to distribute the load to servers, collect information about user preferences regarding the use of cookie files, etc.

Preference cookies: Preference cookie files collect information about your preferences and allow us to remember the language and other local settings, as well as customize your use of the Website and your likes according to your individual features.

Third-party cookies: These cookie files are used to collect information about how you use our websites, what keywords or web pages have navigated you to visit them and what sites you visit. We use this information to generate reports, improve our websites and optimize product and service offerings. These cookie files can be set by both our websites and third-party domains.

Third-party integration cookies: These cookie files are used to embed third-party elements into our Website, such as a video from the YouTube™ resource, feedback forms or social network buttons that allow sharing website contents. This category of cookies may be transmitted by third parties and includes, without limitation, cookies sent by domains, including but not limited to: Facebook.com.

5. HOW TO MANAGE COOKIES?

You can disable cookie files - essential, preference files and social media files - through the settings in your browser. In order to delete cookies, set by our and other sites, you can follow the instructions on the help page of your browser or website. You can also block the installation of cookies in the future by our and other websites. As mentioned above, if you decide to disable cookies, you should know that this may result in the whole sections of our Website not able to function.

6. CHANGES TO OUR POLICY

This Policy may be updated from time to time to reflect changing legal, regulatory or operational requirements. We encourage you to periodically review this page for the latest information on our privacy practices. If there are any essential changes to this Policy, you will be notified by our posting of a prominent notice on the Website or Service or to your email address of record prior to the change becoming effective. If we are required by law to do so, we will seek your consent prior to those essential changes becoming effective. If you do not accept any changes made to this Policy, please discontinue use our Website and any of our Services.

7. CONTACT US

If you have any questions regarding this Cookie Policy or about the Solve.Care Group's privacy practices, please contact us by email at supportservices@solve.care or at:

Solve.Care Foundation OÜ
Attn: Chief Data Protection Officer
Narva mnt 5, Tallinn 10117, Estonia
supportservices@solve.care

Solve.Care's United States Representative:
Solve.Care USA Inc.
Attn: Chief Privacy Officer
16192 Coastal Highway, Lewes,
Delaware 19958, USA
supportservices@solve.care

8. ENGLISH VERSION CONTROLS

Non-English translations of this Privacy Policy are provided for convenience only. In the event of any ambiguity or conflict between translations, the English version is authoritative and controls.