

PRIVACY POLICY

We at Solve.Care Foundation are committed to protecting your privacy. We have prepared this Privacy Policy to describe to you our practices regarding the personal data we collect from all users of our website.

By using the Services, you consent to the collection and use of your Personal Data by us. You also represent to us that you have any and all authorizations necessary to use these Services including using them to process Personal Data. We collect and use the information you provide to us, including information obtained from your use of the Services. Also, we may use the information that we collect for our internal purposes to develop, tune, enhance, and improve our Services, and for advertising and marketing consistent with this Privacy Policy.

This privacy policy has been compiled to better serve those who are concerned with how their 'Personal Data' is being used online. **Personal data** means data which relate to a living individual who can be identified – (a) from those data, or (b) from those data and other information which is in the possession of, or is likely to come into the possession of, the data controller, and includes any expression of opinion about the individual and any indication of the intentions of the data controller or any other person in respect of the individual.

Please read our privacy policy carefully to get a clear understanding of how our website collects, uses, protects or otherwise handles your Personal Data.

This Privacy Policy is intended to inform you about how our website treats Personal Data that it processes about users. If you do not agree to any part of this Privacy Policy, then we cannot provide Services to you and you should stop accessing them.

By using the Services, you acknowledge, consent and agree that we may collect, process, and use the information that you provide to us and that such information shall only be used by us or third parties acting under our direction, pursuant to confidentiality agreements, to develop, tune, enhance, and improve the Services.

Although we may attempt to notify you when changes are made to this Privacy Policy, you are responsible for periodically reviewing any changes which may be made to the Policy. We may, in our sole discretion, modify or revise the Policy at any time, and you agree to be compliant.

1. INFORMATION WE COLLECT:

A. In order to perform client identification procedure and to comply with KYC and AML regulatory requirements and best practices, Solve.Care collects certain personal, non-public information from you, namely:

- Name and surname
- Date of birth
- Gender
- Residence address
- Telephone number and email address
- Documentary confirmation of a residence address (utility bill, letter from bank etc.)
- Type of Personal ID Document (passport, ID card etc.)
- Personal ID Document country of issue
- Personal ID Document details (number, series, code etc.)

B. As a matter of policy, we do not ask you to share your personal information with any other user on our website.

2. INFORMATION WE COLLECT AUTOMATICALLY WHEN YOU USE OUR SERVICES:

A. When you access or use our Services, we automatically collect information about you, including:

- a) **Log Information:** We log information about your use of our website, including your browser type and language, access times, pages viewed, your IP address and the website you visited before navigating to our website.
- b) **Device Information:** We may collect information about the device you use to access our Services, including the hardware model, operating system and version, unique device identifier, phone number, International Mobile Equipment Identity ("IMEI") and mobile network information.
- c) **Location Information:** With your consent, we may collect information about the location of your device to facilitate your use of certain features of our Services, determine the speed at which your device is traveling, add location-based filters (such as local weather), and for any other purposes.
- d) **Information Collected by Cookies and Other Tracking Technologies:** We use various technologies to collect information, and this may include sending cookies to you. A "cookie" is a small data file transferred to your computer's hard drive that allows a Website to respond to you as an individual, gathering and remembering information about your preferences in order to tailor its operation to your needs, likes and dislikes. Overall, cookies are safe, as they only identify your computer to customize your Web experience. Accepting a cookie does not

provide us access to your computer or any Personal Data about you, other than the information you choose to share. Other servers cannot read them, nor can they be used to deliver a virus. Most browsers automatically accept cookies, but you can usually adjust yours (Microsoft Internet Explorer, Firefox or Google Chrome) to notify you of cookie placement requests, refuse certain cookies, or decline cookies completely. If you turn off cookies completely, there may be some website features that will not be available to you, and some Web pages may not display properly. To support the personalized features of our website (such as your country and language codes and browsing functions) we must send a cookie to your computer's hard drive and/or use cookie-based authentication to identify you as a registered website user.

You may read our "Cookie Policy" published on our website in order to know more about the types of cookies used by us, how these cookies are placed on your device and you can control the placement of cookie on your device.

3. INFORMATION SHARED DURING TRANSACTION:

- A. You agree that you will enter into transactions with third parties through our website and will share your personal data with them for easy completion of the transaction. You hereby expressly agree that we shall not be involved or held liable for any breach of the privacy or security of that data. The said breach, if any, shall be a matter of dispute between you and the third party and we shall not be held liable or be issued a notice for the same.
- B. We STRONGLY recommend that you should be careful and vigilant while disclosing your personal data with your transaction partner. Please do not disclose your bank and

account details to anyone through our website or to any individual whom you have met through our website.

- C. We do not take credit card/debit card or other bank details on our website. For payment you will be directed to sign in through respective payment gateways and the transaction would be completed therein. It is to be noted that we will not be storing any Bank related information on our records and none of our staffs will hold or be exposed to this information.
- D. WE DO NOT ASK you to share your personal information with other users. If you opt to do so, you shall solely be responsible for any damages or issues that accrue thereafter. WE SHALL IN NO CASE BE HELD LIABLE OR RESPONSIBLE IF YOU SHARE YOUR PERSONAL INFORMATION WITH ANY OTHER USER ON OUR WEBSITE.

4. HOW WE USE YOUR INFORMATION:

- A. We use the personal information we collect to fulfill your requests for services, improve our services and contact you.
- B. By providing us your e-mail address, you consent to us using the e-mail address to send you our website and services related notices, including any notices required by law, in lieu of communication by postal mail. We may also be able to contact you to let you know about the status of your idea, the various findings on your idea and the manufacturing details of the product based on your idea. You also agree that we may send notifications of activity on our website to the e-mail address you give us, in accordance with any applicable privacy settings. We may use your e-mail address to send you other messages, such as newsletters, changes to our features, or other information. If you do not want to receive optional e-mail messages, you may modify your settings to opt out.

- C. Our settings may also allow you to adjust your communications preferences. If you do not wish to receive promotional email messages from us, you may opt out by following the unsubscribe instructions in those emails. If you opt out, you will still receive non-promotional emails from us about your account and our Services.
- D. Following termination or deactivation of your services, we may (but are under no obligation to) retain your information for archival purposes. We will not publicly disclose any of your personal data other than as described in this Privacy Policy.
- E. At our sole discretion, for any reason or no reason at all, we reserve the right to remove any content or messages, if we believe that such action is necessary (a) to conform to the law, comply with legal process served on us, or investigate, prevent, or take action regarding suspected or actual illegal activities; (b) to enforce this policy, to take precautions against liability, to investigate and defend ourselves against any third-party claims or allegations, to assist government enforcement agencies, or to protect the security or integrity of our website; or (c) to exercise or protect the rights, property, or personal safety of the website, our users, or others.

5. ADS

Ads appearing on any of our websites may be delivered to you by advertising partners, who may set cookies. These cookies allow the ad server to recognize your computer each time they send you an online advertisement to compile information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This Privacy Policy covers the use of cookies by Solve.Care and does not cover the use of cookies by any advertisers.

6. HOW WE SHARE YOUR INFORMATION:

- A. As a matter of policy, we will not sell or rent information about you and we will not disclose information about you in a manner inconsistent with this Privacy Policy except as required by law or government regulation. We cooperate with law enforcement inquiries to enforce laws such as those regarding intellectual property rights, fraud and other personal rights.
- B. We will not share the personal information we collect about you with any third party for their own marketing purposes without your consent. We have contract with third parties prohibiting them from sharing your personal data.
- C. If you do not agree with our Privacy Policy, Terms of Service or Cookie Policy, please discontinue use of our Service; your continued usage of the Service will signify your assent to and acceptance of our Privacy Policy and Terms of Use.
- D. WE CAN (AND YOU AUTHORIZE US TO) DISCLOSE ANY INFORMATION ABOUT YOU TO LAW ENFORCEMENT, OTHER GOVERNMENT OFFICIALS, ANY LAWSUIT OR ANY OTHER THIRD PARTY THAT WE, IN OUR SOLE DISCRETION, BELIEVE NECESSARY OR APPROPRIATE IN CONNECTION WITH AN INVESTIGATION OF FRAUD, INTELLECTUAL PROPERTY INFRINGEMENT, OR OTHER ACTIVITY THAT IS ILLEGAL OR MAY EXPOSE US, OR YOU, TO LIABILITY.

7. ENSURING INFORMATION IS ACCURATE AND UP-TO-DATE

- A. We take reasonable precautions to ensure that the Personal Data we Collect, Use and Disclose is complete, relevant and up-to-date. However, the accuracy of that information depends to a large extent on the information you provide. That's why we recommend that you:

- B. Let us know if there are any errors in your Personal Data; and
- C. Keep us up-to-date with changes to your Personal Data such as your name or address.

8. HOW WE PROTECT YOUR INFORMATION:

- A. We are very concerned about safeguarding the confidentiality of your personal data. We employ administrative, physical and electronic measures designed to protect your information from unauthorized access.
- B. By using this website or the Services or providing Personal Information to us, you agree that we can communicate with you electronically regarding security, privacy, and administrative issues relating to your use of this website or Services.
- C. We use commercially reasonable physical, managerial, and technical safeguards to preserve the integrity and security of your Personal Information. We cannot, however, ensure or warrant the security of any information you transmit to us and you do so at your own risk. Once we receive your transmission of information, we make commercially reasonable efforts to ensure the security of our systems. However, please note that this is not a guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. If we learn of a security systems breach, then we may attempt to notify you electronically so that you can take appropriate protective steps.
- D. Notwithstanding anything to the contrary in this Policy, we may preserve or disclose your information if we believe that it is reasonably necessary to comply with a law, regulation or legal request; to protect the safety of any person; to address fraud, security

or technical issues; or to protect our rights or property. However, nothing in this Policy is intended to limit any legal defenses or objections that you may have to a third party, including a government's, request to disclose your information.

- E. Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible. We use regular Malware Scanning.
- F. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology. We implement a variety of security measures when you enter, submit, or access your information to maintain its safety. All transactions are processed through a gateway provider and are not stored or processed on our servers.

9. YOUR CHOICES ABOUT YOUR INFORMATION:

- A. You have several choices regarding use of information on our Services:
 - a) Email Communications: We will periodically send you free newsletters and e-mails that directly promote the use of our website, or Services. When you receive newsletters or promotional communications from us, you may indicate a preference to stop receiving further communications from us and you will have the opportunity to "opt-out" by following the unsubscribe instructions provided in the e-mail you receive or by contacting us directly. Despite your indicated e-mail preferences, we may send you service related communications, including notices of any updates to our Terms of Use or Privacy Policy.

- b) Changing or Deleting Your Personal Data: You may change any of your personal information by visiting the website and following the directions therein or by emailing us at info@solve.care. You may request deletion of your personal data by us, and we will use commercially reasonable efforts to honor your request, but please note that we may be required to keep such information and not delete it (or to keep this information for a certain time, in which case we will comply with your deletion request only after we have fulfilled such requirements). When we delete any information, it will be deleted from the active database, but may remain in our archives. We may also retain your information for fraud prevention or similar purposes.
- c) You may, of course, decline to submit personal data through the website, in which case, we may not be able to provide our services to you. You can review and correct the information about you that we keep on file by editing your account settings or by contacting us directly at info@solve.care

10. CHILDREN'S PRIVACY:

- A. Protecting the privacy of young children is especially important. Thus, we do not knowingly collect or solicit personal information from anyone under the age of 18 or knowingly allow such persons to register. If you are under 18, please do not attempt to register for the Service or send any information about yourself to us, including your name, address, telephone number, or email address. No one under age 18 may provide any personal data for accessing the Service. In the event that we learn that we have collected personal data from a child under age 18, we will delete that information as quickly as possible. If you believe that we might have any information from or about a child under 18, please contact us.

11. MERGER AND ACQUISITIONS:

- A. In case of a merger or acquisition, we reserve the right to transfer all the information, including personal data, stored with us to the new entity or company thus formed. Any change in the website's policies and standing will be notified to you through email.

12. LINKS TO THIRD PARTY WEBSITES:

- A. Our website contains links to other websites. The fact that we link to a website is not an endorsement, authorization or representation of our affiliation with that third party. We do not exercise control over third party websites. These other websites may place their own cookies or other files on your computer, collect data or solicit personally identifiable information from you. Other sites follow different rules regarding the use or disclosure of the personally identifiable information you submit to them. We encourage you to read the privacy policies or statements of the other websites you visit.

13. NOTIFICATION PROCEDURES:

1. It is our policy to provide notifications, whether such notifications are required by law or are for marketing or other business related purposes, to you via e-mail notice, written or hard copy notice, or through conspicuous posting of such notice on the website, as determined by us in our sole discretion. We reserve the right to determine the form and means of providing notifications to you, provided that you may opt out of certain means of notification as described in this Privacy Policy.

14. DO NOT TRACK:

2. Do Not Track ("DNT") is a privacy preference that you can set in certain web browsers. DNT is a way for you to inform website and services that you do not want certain

information about your webpage visits collected over time and across websites or online services.

3. We are committed to providing you with meaningful choices about the information collected on our website for third party purposes, and that is why we provide the opt-out links. However, we do not recognize or respond to browser-initiated DNT signals, as the Internet industry is currently still working toward defining exactly what DNT means, what it means to comply with DNT, and a common approach to managing it.

14. OPTING OUT OF INFORMATION SHARING

- A. We understand and respect that not all users may want to allow us to share their information. If you do not want us to share your information, please contact us through the website and we will remove your information as soon as reasonably practicable. When contacting us, please clearly state your request, including your name, mailing address, email address and phone number.
- B. However, under the following circumstances, we may still be required to share your personal information:
 - a) if we are responding to court orders or legal process, or if we need to establish or exercise our legal rights or defend against legal claims.
 - b) If we believe it is necessary to share information in order to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Terms of Use or as otherwise required by law.

- c) If we believe it is necessary to restrict or inhibit you from using any of our Site, including, without limitation, by means of "hacking" or defacing any portion thereof.

15. PHISHING OR FALSE EMAILS:

- A. If you receive an unsolicited email that appears to be from us or one of our members that requests personal data (such as your credit card, login, or password), or that asks you to verify or confirm your account or other personal information by clicking on a link, or to provide your personal information to any other user, that email is likely to have been sent by someone trying to unlawfully obtain your information, sometimes referred to as a "phisher" or "spoofer." We do not ask for this type of information by email. Do not provide the information or click on the link. Please contact us on the contact details provided on the website if you get an email like this.

16. CHANGES TO OUR PRIVACY POLICY:

- A. We may update this Privacy Policy and information security procedures from time to time. If these privacy and/or information security procedures materially change at any time in the future, we will post the new changes conspicuously on the website to notify you and provide you with the ability to opt out in accordance with the provisions set forth above.
- B. Continued use of our website and Service, following notice of such changes shall indicate your acknowledgement of such changes and agreement to be bound by the terms and conditions of such changes.

17. BREACH OF PRIVACY POLICY

We reserve the right to terminate or suspend any account or delete certain contents from any profile or public domain within the ambit of this website if the said account or content is found to be in violation of our privacy policy. We sincerely request you to respect privacy and secrecy concerns of others. The jurisdiction of any breach or dispute shall be determined in accordance with the terms of use of the website.

18. NO RESERVATIONS:

We do not accept any reservation or any type of limited acceptance of our privacy policy. You expressly agree to each and every term and condition as stipulated in this policy without any exception whatsoever.

19. NO CONFLICT:

The policy constitutes a part of the user terms. We have taken utmost care to avoid any inconsistency or conflict of this policy with any other terms, agreements or guidelines available on our website. In case there exists a conflict, we request you to kindly contact us for the final provision and interpretation.

20. CONTACT US:

If you have any questions about this Privacy Policy, our practices relating to the website, or your dealings with us, please contact us at info@solve.care.